Day 1

Historic Village, Tauranga

StarJam Safety Video

Conference Bag Goodies

Get to the Why?

Day 2

Ana moments!

Revisit Vision Statement Does it reflect our why or the how

Good Presentations 'Be yourself'

Good Behaviour Inspired by Campbell's Talk

Tonic Conference 2016

ExLT Team
Megan
Rosie
Kerri
Tracey

Visualisation Exercise

Treasure Map

Steps Along the Way

Who?

Needs?

What Treasure?

Review Your Map from Day 1

Sketchability.nz
WHAT MAKES GREAT ORGANISATIONS?

WHAT KATE THINKS

ENABLE SOCIAL CHANGE

INDIVIDUAL → SYSTEM → WORK TOGETHER

$ NET RETURN

COST OF APPLYING VS VALUE OF RETURN
FUNDERS SHOULD ALSO CONSIDER THEIR PROCESS

6 QUESTIONS

ARE YOU USING YOUR VISION?

REFLECT COMMUNITY? PUT COMMUNITY FIRST?
LEARNING ORGANISATION?
ARTICULATE WHAT YOU DO?

TOO MUCH FOCUS ON $ AND OVERHEADS

BOOK RECOMMENDATION

WHAT THE EXPERTS SAY

WHY? NOT WHAT

IF YOUR ORG IS DOING EVERYTHING @ 100%,
WHAT WOULD YOUR COMMUNITY LOOK LIKE?

thinkTank: philanthropy and community advice

IT'S ALL ABOUT RELATIONSHIPS

OR

CHANGE MINUS SET

OPPORTUNITY

MODEL

LONG + HARD ROAD

SKETCHABILITY.NZ
WHAT WE DO

STARTED BY ASKING QUESTIONS ABOUT WHAT KIND OF COMMUNITY WE WANTED.

FUJIBASHI EXAMPLE

BUILD A HOSPITAL

BUILD A COMMUNITY GARDEN?

HOW WE DO IT?

BEGIN IM IN

LISTEN PEOPLE WILL TELL YOU

EAT MANA KITANGA - BREAK BREAD - SHARE KAI

SERVE GIVE TIME, ENERGY, EXPERTISE

SHARE WHATEVER YOU HAVE

WHY WE DO IT

LIVES TRANSFORMED

COMMUNITY CONNECTIONS

RENSILE NEIGHBOURHOODS

LEARN SPACE

TIDY UP

RENT-A-GARDEN

FOOD WASTAGE

$1.8M RETURNED

RECENTLY IN SCHOOLS

BIGGEST PUMPKIN COMPETITION

GOOD NEIGHBOUR

CAMPBELL MILL

SKETCHABILITY.NZ
WHAT DOES GOOD GOVERNANCE LOOK LIKE?

- Satisfied clients + customers
- Happy staff
- Enough but not too much
- Full compliance

THE CHAIR
- Needs to be a team player
- Needs to know when to leave
- Aware of conflicts of interests

BOARD MEMBERS
- Need conflict resolution
- Need KPIs
- Set goal
- Focus efforts
- Achieve broader results

LOOKING FOR?
- Skills
- Knowledge
- Attributes

THE DIRECTOR'S CHAIR
- Praise
- People
- Policies
- Procedures
- Board member relationships
- Stewardship

WROTE A BOOK $30
- Enough
- A buffer for change (sleepover, equal pay, living wage)

RON SCOTT
- Dep. Chair BOP DBB
- Trustee TECT
- Chair SLC CHARITABLE TRUST
- Pen AGE CONCERN

COMMITMENT TO TERM NORMS • VALUES • CONTRIBUTION • PERSONALITY

SKETCHABILITY.NZ
The GREAT VOLUNTEER EXPERIENCE

HOW TO GO FROM GOOD TO GREAT

THE LAMB ROAST STORY

WHY CUT SHANK?

GENERATIONS OF THE SAME WAY THEY’VE ALWAYS BEEN DONE

GOOD fit

READY

EXCEED EXPECTATIONS

GREAT

APPRECIATION

TEAM (part of)

LOVE LANGUAGE

- Affirmations
- Acts of Service
- Quality of Time
- Gift Givers
- Physical Touch

TYPES OF VOLUNTEERS

- Passenger
- Job Description
- I Can Do Part
- Hitchhiker

WHAT IS THEIR WHY?

WHERE

WHEN

WHAT

WHO

MILLENNIALS LIKE BITE-SIZE TIME COMMITMENTS

A SK CAN YOU COMMIT... [TIME FRAME]

OFFER EXCITING & INTERESTING ODDS

WHAT CAN YOU OFFER?

FIND A ROLE TO SUIT VOLUNTEER SKILL

LEADERSHIP INVOLVEMENT WITH VOLUNTEERS

UNPAID STAFF

1970

1990

2000

Today

SPEND THEIR TIME LIKE CUSTOMERS

SO WHAT ARE THEY BUYING?

AN EXPERIENCE